

**Dispatchers Professional  
Development Training Program**  
The Westin Detroit Metropolitan Airport  
Detroit, MI  
March 30-31, 2020



**Attendee Information**

Name \_\_\_\_\_ Badge Name \_\_\_\_\_  
 Company Name \_\_\_\_\_ Title \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_  
 Registrant's E-mail \_\_\_\_\_ Work Phone \_\_\_\_\_ Fax \_\_\_\_\_  
 E-mail address to send acknowledgement of registration form receipt: \_\_\_\_\_

**Registration Fees**

MSCA/MCAA Member	<b>\$925</b>	
Non-Member	<b>\$1,800</b>	

**Program begins at 7:30 a.m. on Monday, March 30.  
Please plan your arrival accordingly!**

**MSCA Registration & Housing Policy**  
Registration fee due at time of registration (all registration based on first-come-first-serve basis – class size limited).

**MSCA Cancellation & Refund Policy**  
No penalty for cancellation 30 days prior to program date. After that date, reimbursement will be dependent on the filling of your vacancy.

**Registration Payment**

- Check (payable to MSCA)     Credit Card\*

\*Our process for collecting credit cards has changed to enhance the security of your personal information. Please choose one of the options below:

- Send a secure web link (this link lets you input your information and send it to MSCA securely; the link will expire within 5 business days) Email \_\_\_\_\_  
 Call me for the information

Name \_\_\_\_\_ Phone \_\_\_\_\_ Best Time to Call \_\_\_\_\_

We accept credit card payments for registrations and hotel reservations.  
Your registration and hotel will be confirmed when we receive your payment.

**Hotel Registration**

Room Type	Room Rate	King Bed	2 Beds
Standard Single/Double	<b>\$154.00</b>		

Arrival Date \_\_\_\_\_ Departure Date \_\_\_\_\_  
 Total Number of People in Room \_\_\_\_\_ Sharing with \_\_\_\_\_  
 Do you have any special hotel requirements? \_\_\_\_\_

Please contact Sobeida Orantes, MSCA at 800-556-3653 if you require special accommodations to fully participate in this event.  
 Rooms at the Group Rate Are Subject to Availability  
**The hotel cut-off date is February 24, 2020.** After this date, rates and room types may change. A credit card is required to confirm your reservation but will not be charged until check in. Reservations canceled within 24 hours of the day of arrival will result in charge of one night's stay. All rates are subject to a 15% tax per room per night.

Registration Made Easy:  
 FAX your completed registration and hotel reservation forms to: 240-238-7261 OR  
 Mail to MSCA, 1385 Piccard Drive, Rockville, MD 20850  
 Questions or changes?  
 E-mail Sobeida Orantes at [saorantes@mcaa.org](mailto:saorantes@mcaa.org) or call 800-556-3653

**For Office Use**  
 Payment: \_\_\_\_\_  
 Database: \_\_\_\_\_  
 Hotel: \_\_\_\_\_